

PERSONALIZED SERVICES INTERNATIONAL, LLC TRAVEL AGENCY DIVISION

117 East State Street, Suite B, O'Fallon, Illinois 62269 Website: www.yourfuturetravel.com Or www.yourpersonalizedservices.com/online E-mail: <u>CS@yourpersonalizedservices.com</u> Tel: (618) 589-9330 | (314) 549-8979 Toll Free: 1-866-774-4077 | Toll Free Fax: 1-877-774-5177

TRAVEL REFERRAL PROGRAM GUIDELINES

Thank you for joining our Travel Referral Program. This program is a "one of a kind" program operated by Personalized Services International (PSI), LLC, 117 East State Street, Suite B, O'Fallon, Illinois 62269. The corporate name of the Personalized Services International, LLC in these Terms and Conditions appears throughout this document in the abbreviated format of the official corporate acronym called PSI, LLC or referred to as "We, Our, the Company and PSI, LLC". **Clients refers to a company, non-profit, school, religious organizations, charities, social & community groups and any other non-profit entity that has an account or have joined our Travel Referral Program.**

Program Guidelines:

(1) Account must be open, active and application must be on file with our Agency. (2) Must have at least one travel arrangement made within a 12 month period to keep the account active. (3) Must complete a W-9 form to receive commission payments if client idoes not have a 501 (C)(3) certification letter on file with our Agency (4) Must agree to receive a IRS-1099-MISC that will be issued by Personalized Services International, LLC. (5) If you have joined our Travel Referral Program and you own a business, we will require your Tax ID number or social security number and completed application in order to receive an account and be paid commissions. (6) Commission payments are paid after a traveler completes their booking and when we are paid the commission from this booking. The normal pay out is 30-60 days after travel is completed. Some companies like Disney traditionally pay faster than most other companies.

Commission payments:

By entering into our Travel Referral Program, we agree to pay, you our client a tax deductable commission of 25% of what we make from the booking of an individual travel reservation. Tax deductable commissions are paid to clients that do not have a verified 501 (C)(3) certification letter on file with our Agency. We are paid 10% of the travel provider travel services at the base price. This does not include taxes or port fees (none commissionable fees).

Redemptions & Travel Notification:

Due to the high demand and enrollment into our FREE Travel Referral and/or donation Programs we require a 30 days notification limit on referrals credit. It is critical to ensure you report your referrals to us in a timely manner. We strive to ensure accurate reporting and payment to your clients, and we, almost always, errer on the part of our clients. However, we require clients to play an active roll in ensuring we credit your referral. Travel booked from our websites are included into this program. However, it is the client's responsibility to notify our company via e-mail: <u>TRP@yourpersonalizedservices.com</u> or <u>cs@yourpersonalizedservices.com</u> of their booking on our website.

Airline Tickets are Exempt:

(1) There are no black-out dates. (2) To receive the best ticket price available, most airlines request at least a 14 day advance purchase. (3) All tickets are subject to availability. (4) Tickets and other travel services purchased non-refundable unless you purchase the qualified airfare for a refundable ticket or purchase travel insurance. If a business trip or vacation is interupted for emergency redemption of your loss is subject to the policy that is securing your travel. Furthermore, airline ticket purchases are exempted from the Travel Referral Commission Program!

Personalized Services International Travel Agency Division

Travel Referral & Donation Programs – Terms and Conditions

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Because of the nature of this program and our desire to provide you with an enjoyable and exciting vacation or business travel, it is important to advise you of the rules that apply when using our program. When joining our program you automatically agree to be bound be these terms and conditions and any updates or modifications that we may make from time to time. The company reserves the right to modify these Terms and Conditions at any time without prior notice. Whenever you join our travel programs you should review the Terms and Conditions and Privacy Policy. If you do not agree with any of these terms and conditions or any provision of the Privacy Policy, we welcome you to disenroll from this program by providing us an official notification via letter, e-mail or telephone call. Please note we reserve the right to record your request to disenroll from our program. Any travel arrangement booked with our company by any referrals from your influence(s) after you have disenrolled will not be credited to your account. It is the client's responsibility to notify current and future registered referrals that you are no longer participating in our program. If you have any questions you may contact us at (618) 593-0887 or Toll Free 1-866-774-4077.

Privacy

We value your privacy. Please also read our Privacy Notice, which details our privacy policy and practices. In addition to these Terms and Conditions, the Privacy Notice also governs your visit to our Travel Referral Programs. Your account information will not be released to anyone that is not associated with your account without your written consent.

Copyright and Trademarks

All content of our travel program including artwork, graphics, images, illustrations, photographs, text, video, audio clips, logos, and designs are the intellectual property of the Personalized Services International, LLC, or other third parties who have licensed the materials to PSI, LLC. All content is protected by the copyright, trademark, trade dress, and other intellectual property laws of the United States and worldwide. All worldwide rights, titles, and interests are reserved. Our travel referral program content, website and its contents are intended solely for your personal, business and your referral use. You may not download, copy, reproduce, publish, distribute, modify, or create derivative works to, sell, or exploit in any way the contents of the site, or any related software, or any part thereof. You may download or electronically copy and print any page contents displayed on the site for your personal noncommercial use only, and no rights to those materials are transferred to you by such copying.

THE TRAVEL REFERRAL PROGRAM(S) outlined onto our websites or you can book travel from any of our websites: <u>www.PersonalizedServicesInternational.com</u>, <u>www.YourPersonalizedServices.com</u>, <u>www.YourFutureTravel.com</u>, <u>www.YourFutureGroupTravel.com</u> and <u>www.Cruising-N2-forty.com</u> and <u>www.Cruising-N2-40.com</u> or any future website that outlines our travel referral program are unique company labels/names and are trademarks of PSI, LLC.

Copyright Complaints

The Digital Millennium Copyright Act of 1998 (the "DMCA") provides recourse for copyright owners who believe that material appearing on the Internet infringes upon their rights under U.S. Copyright law. If you believe your work has been copied in a way that constitutes a copyright infringement, please send a notice to us at PSI, LLC, ATTN: Administrative Support Office, 117 East State Street, Suite B, O'Fallon, Illinois 62269. The notice must include: (a) the signature of the copyright owner or a person authorized to act on behalf of the owner; (b) identification of the copyrighted work claimed to have been infringed; (c) identification of the material that is claimed to be infringing, and information reasonably sufficient to allow us to locate the material; (d) the name, address, telephone number and e-mail address (if available) of the complaining party; (e) a statement that the complaining party has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent or the law; and (f) a statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Correspondence

We welcome your comments and feedback, however we may not be able to respond to every email or letter we receive. We will make every effort to respond to your correspondence but we are under no obligation to do so. Any comments, suggestions, feedback, ideas, or submissions sent to us via e-mail: <u>CS@yourpersonalizedservices.com</u> or regular mail: PSI, LLC, 117 East State Street, Suite B, O'Fallon, Illinois shall become and remain our exclusive property. Your submission of such material shall constitute an assignment to PSI, LLC of all worldwide right, title, and interest in and to the materials including all copyright and other intellectual property rights. We may use, copy, publish, disclose, and distribute any materials you send us, for any purpose whatsoever, without compensating you in any way. Therefore, we recommend that you do not send us any confidential materials or information or anything that you do not wish to unconditionally assign to us.

Agreement

Once you join our Travel Referral Program, we agree to pay you 25% of the commission we receive for booking your travel and any referrals received in your name, your company's name, Charity, social group, religious organization and/or non-profit organization. Travel booked from our websites are included into this program. However, it is the client's responsibility to notify our company via e-mail: <u>TRP@yourpersonalizedservices.com</u> or <u>cs@yourpersonalizedservices.com</u>. You or your organization agree to this policy once you join our program. Any confirmation booking with PSI, LLC be applied to your Travel Referral Program Account once your referral has traveled and we have received the commission from the travel provider. The normal pay off time-line is 30-90 days. PSI, LLC will not be responsible for paying out commission for cancelled travel in this travel referral program. Commisions or donations are only paid for travel completed by the referral or referral partner. Our normal commission is 10% of the base price for any given travel; airline tickets are not included in this program because airlines do not pay commissions.

Errors

It is our intention to operate our Travel Referral Program thoroughly, accurately, and helpful to our customers. Nonetheless, there may be times when certain information or referral clients are not documented in a timely manner or may be incorrect, incomplete, or inaccurate. We apologize in advance for any such errors that may result in an incorrect commission payment, however, we will do our very best to record all travel referrals. We have no control over any referrals that are not documented by any clients referred to us that does not include our referral partners or company names and/or account. If a referral does not give us your name or company name at the time of booking, we are not accountable to pay out commissions. Please understand that our Travel Referral Program is presented on an "as is" basis and PSI, LLC makes no claim as to its accuracy, either expressed or implied. We reserve the right to amend errors or to update the program information at any time without notice. Delays in notifying us of your referral is limited to 30 days of booking. This is our policy do to the large number of people and companies enrolled or future enrollment into our program. Therefore, it is very important to abide by the guidelines of our Travel Referral Program and the documentation of your referral by yourself, your friends, family or associates.

Availability and Pricing

Personalized Services International, LLC and Personalized Services International Travel offers travel services that are booked from over 100 providers of travel. Most of these travel providers will price match deals of equal pricing and value published online. "Equally priced" refers to the same hotel class and rate, airline ticket minus any booking fees, rental car at the same class and vacation packages offered by the same provider. At times we are not able to compete with last minute deals by consolidators, but we will offer a price matching if we have an account with that provider.

Pricing is not guaranteed until travel is booked and availability of the same provider offering the travel deal or vacation package. Some products offered for sale on this website may not be offered for sale at The Asian Emporium & Custom Furniture Imports Stores. While products offered for sale for repeat customers, so if you have miles number, loyalty number and/or reward account with the company we are booking for you it is your responsibility to provide these account numbers at the time of booking in order for us to apply them to your booking.

Your awards or rewards account is governed by the company providing the travel services. Therefore, you are subject to the rules and regulations of our program. Travel Providers will offer our Agency the same pricing direct to us and any deals published on their website are generally offered at the same price, there may be price differences from time to time due to promotional events and special offers, and for other reasons (military discounts). Products offered for sale on this website are for sale only in the United States and all prices are quoted in US dollars.

Disclaimer

Neither PSI, LLC nor any of our affiliates, licensors, suppliers, advertisers, agents, vendors, service providers, travel providers or sponsors make any representations or warranties of any kind, express or implied, as to the operation of this trave referral program or the information, content, materials, or products included in this program. By joining this program, you agree to assume full responsibility for notifying us of your referrals associated with our free Travel Referral Program services. TO THE EXTENT PERMISSIBLE UNDER APPLICABLE LAW, PSI, LLC., AND ITS WEBSITE HOSTING SERVICE/COMPANY AND/OR RELATED PARTIES: (1) DISCLAIM ALL WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF TITLE, NON-INFRINGEMENT, ACCURACY, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTIES THAT MAY ARISE FROM COURSE OF DEALING, COURSE OF PERFORMANCE, CUSTOM, OR TRADE; (2) DO NOT WARRANT THAT THIS SITE AND TRAVEL REFERRAL PROGRAMS, ITS SERVERS, E-MAIL, OR ANY OTHER ASPECT THEREOF ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS; AND, (3) WILL NOT BE LIABLE FOR DAMAGES OF ANY KIND OR NATURE ARISING FROM THE USE OF THIS FREE TRAVEL LOYALTY PROGRAM OR BOOKING TRAVEL ON YOURFUTURETRAVEL.COM. Certain state laws do not permit limitations on implied warranties or the exclusion of limitation of certain damages. If these laws apply to you, some or all of the disclaimers, exclusions, or limitations may not apply to you, and you may have additional rights.

Since our Travel Referral, Religious Organization Donation, Independent Booking Contractor Programs are all free we reserve the right to make any changes or adjustments to the programs at any time we see fit to maximize or improve upon all our program published on our websites and not published. Without limiting the foregoing, PSI, LLC and its website hosting service/company or related Corporate Parties disclaims liability as to the accuracy or information contained in any. PSI, LLC and each of the Related Parties assumes no risk or responsibility for your use of the content of our website and the administration of our travel referral and donation program. However, it is our mission to ensure accracy of our accounting of the referrals we receive if they are reported to our company in a timely manner.

Limitation of Liability

NEITHER PSI, LLC, NOR ANY OF ITS AFFILIATES RELATED PARTIES, NOR OUR DIRECTORS, OFFICERS, EMPLOYEES, CONSULTANTS, AGENTS, OR OTHER REPRESENTATIVES, ARE RESPONSIBLE OR LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, PUNITIVE, OR OTHER DAMAGES (INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF BUSINESS, LOSS OF DATA OR LOST PROFITS), UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR OTHER THEORY ARISING OUT OF OR RELATING IN ANY WAY TO THE TRAVEL REFERRAL OR DONATION PROGRAMS AND/OR MATERIALS CONTAINED ON OUR WEBSITES. YOUR SOLE REMEDY FOR DISSATISFACTION WITH OUR TRAVEL REFERRAL & DONATION PROGRAMS AND WEBSITES AND/OR MATERIALS IS TO DISENROLL FROM THE PROGRAM AND STOP USING THE SITE AND/OR MATERIALS. CERTAIN STATE LAWS DO NOT ALLOW THE LIMITATION OF LIABILITY SET FORTH ABOVE AND IN THOSE CASES THE LIMITATION MAY NOT APPLY TO YOU.

Indemnification

You agree to defend, indemnify, and hold PSI, LLC and any of the Related Parties, and our and their directors, officers, employees, consultants, agents, or other representatives shareholders, directors, officers, employees, agents, distributors, vendors, and related entities harmless from and against any and all claims, damages, losses, liabilities, costs and expenses, including attorneys' fees, arising from or related to your use of FREE TRAVEL REFERRAL & DONATION PROGRAMS and our website and any activity related to your account by you or any other person accessing our website and your referral using your account.

Arbitration of Disputes

Any dispute relating to your joining our Travel Referral or Donation Programs or any affiliated website must be submitted to confidential arbitration in The State of Illinois, except to the extent and manner you have violated or threatened to violate any rights of PSI, LLC or its affiliates' property rights. PSI, LLC or its affiliates may then seek injunctive or other appropriate relief in any state or Federal Court in the State of Illinois, and you waive any objection to exclusive jurisdiction and venue in such courts. The prevailing rules of the American Arbitration Association shall govern these terms and conditions. The arbitrator's award shall be binding and can be entered as a judgment in any court of competent jurisdiction.

Termination: We reserve the right to immediately terminate these terms and conditions and/or your account at any time and for any reason, with or without notice. Personalized Services International, LLC shall have no liability for such termination if the guidelines for documenting your travel is not adhered to.

Client Signature:_	
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_____ Date: _____